

# H A R V A R D | B U S I N E S S | S C H O O L

February 21, 2024

#### **Robert Steven Huckman**

435 Morgan Hall Harvard Business School Boston, MA 02163 (617) 495-6649 rhuckman@hbs.edu

#### **EDUCATION**

2001	Ph.D., Business Economics, Harvard University (Cambridge, MA)  Dissertation: Essays on Consolidation and Technology Diffusion in Medical Care
2000	A.M., Economics, Harvard University (Cambridge, MA)
1992	A.B., <i>summa cum laude</i> , Public Policy and International Affairs, Princeton University (Princeton, NJ)

#### **ACADEMIC EXPERIENCE**

2013 –	Albert J. Weatherhead III Professor of Business Administration, Harvard
	University (Boston, MA)
2011 –	Howard Cox Faculty Chair, Health Care Initiative, Harvard Business School
	(Boston, MA)
2019 –	Unit Head, Technology & Operations Management, Harvard Business School
	(Boston, MA)
2016 - 2020	Chair, MBA Required Curriculum, Harvard Business School (Boston, MA)
2011 - 2013	Professor of Business Administration, Harvard University (Boston, MA)
2006 - 2011	Associate Professor of Business Administration, Harvard University (Boston, MA)
2006 - 2007	MBA Class of 1958 Associate Professor of Business Administration, Harvard
	University (Boston, MA)
2001 - 2006	Assistant Professor of Business Administration, Harvard University (Boston, MA)
1999 - 2000	Teaching Fellow, Economics Department, Harvard University (Cambridge, MA)

#### **OTHER EXPERIENCE**

1997 - 1998	Principal and Founding Equity Member, Stamos Associates, Inc. (New York, NY)
1994 - 1997	Senior Associate and Founding Equity Member, Stamos Associates, Inc.
	(New York, NY)

1992 - 1994	Consultant, Booz Allen & Hamilton, Inc. (Chicago, IL)
1991	Summer Research Analyst, U.S. Agency for Health Care Policy and Research
	(Rockville, MD)

#### **AWARDS AND HONORS**

2023	David J. Fine Distinguished Visiting Professor in Healthcare Administration,
	School of Public Health, University of Minnesota (inaugural recipient)
2021	Robert F. Greenhill Award, Harvard Business School, Harvard University
2021	Wyss Award for Excellence in Mentoring, Harvard Business School, Harvard
	University
2017	Best Paper Award, College of Healthcare Operations Management, Production
	& Operations Management Society
2016	Robert F. Greenhill Award, Harvard Business School, Harvard University
2016	Finalist, Wyss Award for Excellence in Mentoring, Harvard Business School,
	Harvard University
2015	Finalist, Best Paper Award, College of Healthcare Operations Management,
	Production & Operations Management Society
2013	Finalist, Wyss Award for Excellence in Mentoring, Harvard Business School,
	Harvard University
2008	Finalist, Wyss Award for Excellence in Mentoring, Harvard Business School,
	Harvard University
1999	Derek Bok Center Certificate of Distinction in Teaching, Harvard University
1992	Phi Beta Kappa, Princeton University
1992	Lt. John A. Larkin, Jr. Memorial Prize, Princeton University
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#### **FELLOWSHIPS AND GRANTS**

2019 - 2020	Robert Wood Johnson Foundation Health Data for Action (Co-PI)
1996 - 2001	Harvard Business School Fellowship, Harvard University

#### **PUBLICATIONS**

#### **Articles**

Robert S. Huckman, Vivian S. Lee, and Bradley R. Staats. "Retailers and Health Systems Can Improve Care Together," *Harvard Business Review* 102(2): 120-127 (2024).

Mitchell Tang, A Jay Holmgren, Erin E. McElrath, Ankeet S. Bhatt, Anubodh S. Varshney, Simin Gharib Lee, Muthiah Vaduganathan, Dale S. Adler, and Robert S. Huckman. "Investigating the Association Between Telemedicine Use and Timely Follow-Up Care After Acute Cardiovascular Hospital Encounters," *JACC: Advances* 1(5) (2022).

A Jay Holmgren, Lance Downing, Mitchell Tang, Christopher Sharp, Christopher Longhurst, and Robert S. Huckman, "Assessing the Impact of the COVID-19 Pandemic on Clinician Ambulatory Electronic Health Record Use," *Journal of the American Medical Informatics Association* 29(3): 453-460 (2022).

Robert S. Huckman and Bradley R. Staats, "How Will Amazon Approach U.S. Primary Care?" *Harvard Business Review (website)* (2022).

Robert S. Huckman and Bradley R. Staats, "Lesson from the U.S.'s Rocky Vaccine Rollout," *Harvard Business Review (website)* (2021).

Maximilian J. Pany, Lucy Chen, Bethany Sheridan, and Robert S. Huckman, "Provider Teams Outperform Solo Providers in Managing Chronic Diseases and Could Improve the Value of Care," *Health Affairs* 40(3): 435-444 (2021).

A Jay Holmgren, Lance Downing, David W. Bates, Tait D. Shanafelt, Arnold Milstein, Christopher Sharp, David Cutler, Robert S. Huckman, and Kevin A. Schulman, "Assessment of Electronic Health Record Use Between U.S. and Non-U.S. Health Systems," *JAMA Internal Medicine* 181(2): 251–259 (2021).

David M. Cutler, Sayeh Nikpay, and Robert S. Huckman, "The Business of Medicine in the Era of COVID-19," *Journal of the American Medical Association* 323(20): 2003–2004 (2020).

Robert S. Huckman, "What Will U.S. Health Care Look Like After the Pandemic?" *Harvard Business Review (website)* (2020).

Brian Franklin, Sharif Vakili, Robert S. Huckman, Sarah Hosein, Nicholas Falk, Katherine Cheng, Maria Murray, Sheila Harris, Charles A. Morris, and Eric Goralnick, "The Inpatient Discharge Lounge as a Potential Mechanism to Mitigate Emergency Department Boarding and Crowding," *Annals of Emergency Medicine* 75(6): 704–714 (2020).

Michael Anne Kyle, Lumumba Seegars, John M. Benson, Robert J. Blendon, Robert S. Huckman, and Sara J. Singer, "Toward a Corporate Culture of Health: Results of a National Survey," *Milbank Quarterly* 97(4): 954–977 (2019).

Maria Ibanez, Jonathan R. Clark, Robert S. Huckman, and Bradley R. Staats, "Discretionary Task Ordering: Queue Management in Radiological Services," *Management Science* 64(9): 4389-4407 (2018).

Robert S. Huckman and Ariel D. Stern, "Why Apps for Managing Chronic Disease Haven't Been Widely Used, and How to Fix It," *Harvard Business Review (website)* (2018).

Robert S. Huckman, "What Could Amazon's Approach to Health Care Look Like?" *Harvard Business Review (website)* (2018).

Nikhil R. Sahni, Robert S. Huckman, Anuraag Chigurupati, and David M. Cutler, "The IT Transformation Health Care Needs," *Harvard Business Review* 95(6): 128–136 (2017).

Lisa Rotenstein, Robert S. Huckman, and Neil Wagle, "Making Patients and Doctors Happier—The Potential of Patient-Reported Outcomes," *New England Journal of Medicine* 377(14): 1309–1312 (2017).

Jonathan G. Rogg, Robert S. Huckman, Michael Lev, Ali Raja, Yuchiao Chang, and Benjamin White, "Describing Wait Time Bottlenecks for ED Patients Undergoing Head CT," *American Journal of Emergency Medicine* 35: 1510-1513 (2017).

John Schupbach, Amitabh Chandra, and Robert S. Huckman, "A Simple Way to Measure Health Care Outcomes," *Harvard Business Review (website)* (2016).

Damir Ljuboja, Brian W. Powers, Benjamin Robbins, Robert S. Huckman, Krishna Yeshwant, and Sachin Jain, "When Doctors Go to Business School: Career Choices of Physician-MBAs," *American Journal of Managed Care* 22(6): e196–e198 (2016).

Bryan M. Burt, Andrew W. ElBardissi, Robert S. Huckman, Lawrence H. Cohn, Marisa W. Cevasco, James D. Rawn, Sary F. Aranki, and John G. Byrne, "Influence of Experience and the Surgical Learning Curve on Long-term Patient Outcomes in Cardiac Surgery," *Journal of Thoracic and Cardiovascular Surgery* 150(5): 1061–1067 (2015).

Budhaditya Gupta, Robert S. Huckman, and Tarun Khanna, "Task Shifting in Surgery: Lessons from an Indian Heart Hospital," *Healthcare: The Journal of Delivery Science and Innovation* 3(4): 245-250 (2015).

Richard G. Hamermesh, Robert S. Huckman, Barbara McNeil, Joseph P. Newhouse, and Cara Sterling, "The Harvard Contest That's Trying to Improve Health Care Delivery," *Harvard Business Review (website)* (2015).

Thomas C. Tsai, Ashish K. Jha, Atul A. Gawande, Robert S. Huckman, Nicholas Bloom, and Raffaella Sadun, "Hospital Board and Management Practices Are Strongly Related to Hospital Performance on Clinical Quality Metrics," *Health Affairs* 34(8): 1304–1311 (2015).

Robert S. Huckman and Ananth Raman, "Medicine's Continuous Improvement Imperative," *Journal of the American Medical Association* 313(18): 1811–1812 (2015).

Robert S. Huckman and Maya Uppaluru, "The Untapped Potential of Health Care APIs," *Harvard Business Review (website)* (2015).

Sorapop Kiatpongsan, Robert S. Huckman, and Mark D. Hornstein, "The Great Recession, Insurance Mandates, and the Use of In Vitro Fertilization Services in the United States," *Fertility and Sterility* 103(2): 448–454 (2015).

Julia Adler-Milstein and Robert S. Huckman, "The Impact of Electronic Health Record Use on Physician Productivity," *American Journal of Managed Care* 19(11): SP345-SP352 (2013).

Robert S. Huckman and Bradley R. Staats, "The Hidden Benefits of Keeping Teams Intact," *Harvard Business Review*, 91(12): 27–29 (2013).

Robert S. Huckman and Mark A. Kelley, "Public Reporting, Consumerism, and Patient Empowerment," *New England Journal of Medicine*, 369(20): 1875–1877 (2013).

Jonathan R. Clark, Robert S. Huckman, and Bradley R. Staats, "Learning from Customers: Individual and Organizational Effects in Outsourced Radiological Services," *Organization Science*, 24(5): 1539-1557 (2013).

Jonathan R. Clark and Robert S. Huckman, "Broadening Focus: Spillovers and the Benefits of Specialization in the Hospital Industry," *Management Science*, 58(4): 708-722 (2012).

Robert S. Huckman and Bradley R. Staats, "Fluid Tasks and Fluid Teams: The Impact of Diversity in Experience and Team Familiarity on Team Performance," *Manufacturing & Service Operations Management*, 13(3): 310-328 (2011).

David M. Cutler, Robert S. Huckman, and Jonathan T. Kolstad, "Input Constraints and the Efficiency of Entry: Lessons from Cardiac Surgery," *American Economic Journal: Economic Policy*, 2(1): 51-76 (2010).

Matthew J. Carty, Rodney Chan, Robert Huckman, Daniel Snow, and Dennis P. Orgill, "A Detailed Analysis of the Reduction Mammaplasty Learning Curve: A Statistical Process Model for Approaching Surgical Performance Improvement," *Plastic and Reconstructive Surgery*, 124(3): 706-714 (2009).

"Are You Having Trouble Keeping Your Operations Focused?" *Harvard Business Review*, 87(9): 90-95 (2009).

Robert S. Huckman, Bradley R. Staats, and David M. Upton, "Team Familiarity, Role Experience, and Performance: Evidence from Indian Software Services," *Management Science*, 55(1): 85-100 (2009).

Robert S. Huckman and Darren Zinner, "Does Focus Improve Operational Performance? Lessons from the Management of Clinical Trials," *Strategic Management Journal*, 29(2): 173-193 (2008).

Zeynep Ton and Robert S. Huckman, "Managing the Impact of Employee Turnover on Performance: The Role of Process Conformance," *Organization Science*, 19(1): 56-68 (2008).

Jason R. Barro, Robert S. Huckman, and Daniel P. Kessler, "The Effects of Cardiac Specialty Hospitals on the Cost and Quality of Medical Care," *Journal of Health Economics*, 25(4): 702-721 (2006).

Robert S. Huckman, "Hospital Integration and Vertical Consolidation: An Analysis of Acquisitions in New York State," *Journal of Health Economics*, 25(1): 58-80 (2006).

Robert S. Huckman and Gary P. Pisano, "The Firm Specificity of Individual Performance: Evidence from Cardiac Surgery," *Management Science*, 52(4): 473-488 (2006) [lead article].

Robert S. Huckman and Gary P. Pisano, "Adopting New Technologies: Turf Battles in Coronary Revascularization," *New England Journal of Medicine*, 352(9): 857-859 (2005).

David M. Cutler, Robert S. Huckman, and Mary Beth Landrum, "The Role of Information in Medical Markets: An Analysis of Publicly Reported Outcomes in Cardiac Surgery," *American Economic Review Papers and Proceedings*, 94(2): 342-346 (2004).

Marta Wosinska and Robert S. Huckman, "Generic Dispensing and Substitution in Mail and Retail Pharmacies," *Health Affairs*, W4: 409-416 (2004).

Kevin Bozic, Aaron Rosenberg, Robert S. Huckman, and James Herndon, "Economic Evaluation in Orthopaedics," *Journal of Bone and Joint Surgery*, 85(3): 129-42 (2003).

Robert S. Huckman, "The Utilization of Competing Technologies Within the Firm: Evidence from Cardiac Procedures," *Management Science*, 49(5): 599-617 (2003).

David M. Cutler and Robert S. Huckman, "Technological Development and Medical Productivity: The Diffusion of Angioplasty in New York State," *Journal of Health Economics*, 22(2): 187-217 (2003).

Carol M. Kinoshita, Anita T. Gewurz, Joan N. Siegel, Shan-Ching Ying, Tony E. Hugli, John E. Coe, Rajesh K. Gupta, Robert S. Huckman, and Henry Gewurz, "A Protease-Sensitive Site in the Proposed Ca2+-Binding Region of Human Serum Amyloid P Component and Other Pentraxins," *Protein Science*, 1: 700-709 (1992).

#### Cases, Notes, and Teaching Notes

Robert S. Huckman, Rosabeth Moss Kanter, Antonio Moreno, Bradley Staats, and Sarah Mehta, "Best Buy Health: Enabling Care at Home," Harvard Business School Case 624-009 (2024).

Robert S. Huckman, Jeff Charca, and Craig Garthwaite, "Health Care Payment in the United States," Harvard Business School Note 624-071 (2024).

Hise Gibson, and Nicole Gilmore, "CommonSpirit Health: Integrating a Merger of Equals," Harvard Business School Case 621-034 (2020).

Ariel D. Stern, Robert S. Huckman, and Sarah Mehta, "Somatus: Value-Based Kidney Care (A)," Harvard Business School Case 622-009 (2022).

Ariel D. Stern, Robert S. Huckman, and Sarah Mehta, "Somatus: Value-Based Kidney Care (B)," Harvard Business School Case 622-045 (2022).

Ariel D. Stern, Robert S. Huckman, and Sarah Mehta, "Somatus: Value-Based Kidney Care," Harvard Business School Teaching Note 624-013 (2023).

Robert S. Huckman, Hise Gibson, and Nicole Gilmore, "CommonSpirit Health: Integrating a Merger of Equals," Harvard Business School Case 621-034 (2020).

Robert S. Huckman, Yoonjin Min, and Marissa Thiel, "Walmart Health: Scaling During a Pandemic," Harvard Business School Case 621-061 (2020).

Ariel D. Stern and Robert S. Huckman, "The Brigham and Women's Hospital Innovation Hub: Driving Internal Innovation." Harvard Business School Case 619-026 (2018). Stern, Ariel Dora, Robert S. Huckman, and Sarah Mehta, "The Brigham and Women's Hospital Innovation Hub: Driving Internal Innovation," Harvard Business School Teaching Note 623-010 (2023).

Robert S. Huckman, Karim R. Lakhani, and Kyle R. Myers, "X: The Foghorn Decision." Harvard Business School Case 618-060 (2018).

Joel Goh, Robert S. Huckman, and Nikhil Sahni, "University Hospitals Cleveland Medical Center: Managing Capacity in Neurology." Harvard Business School Case 618-062 (2018).

Richard G. Hamermesh, Kathy E. Giusti, Robert S. Huckman and Julia Kelley, "Intermountain Healthcare: Pursuing Precision Medicine," Harvard Business School Case 818-018 (2017).

Richard G. Hamermesh, Robert S. Huckman, and Julia Kelley. "Intermountain Healthcare: Pursuing Precision Medicine," Harvard Business School Teaching Note 820-019 (2019).

Robert S. Huckman and Brian W. Powers, "CareMore Health System," Harvard Business School Case 618-008 (2017).

Robert S. Huckman and Brian W. Powers, "CareMore Health System (B)," Harvard Business School Case 618-009 (2017).

Ryan W. Buell, Robert S. Huckman, and Sam Travers, "Improving Access at VA," Harvard Business School Case 617-012 (2016).

Ryan W. Buell and Robert S. Huckman. "Improving Access at VA." Harvard Business School Teaching Note 618-052 (2018).

Robert S. Huckman and Sarah Mehta, "Addicaid: Scaling a Digital Platform for Addiction Wellness and Recovery," Harvard Business School Case 617-018 (2016).

Robert S. Huckman and Sarah Mehta, "Carrum Health: Scaling Bundled Payments," Harvard Business School Case 617-017 (2016).

Robert S. Huckman, Raffaella Sadun, and Michael Norris. "Weathering the Storm at NYU Langone Medical Center," Harvard Business School Case 616-026 (2016).

Regina E. Herzlinger, Robert S. Huckman, and Jenny Lesser, "Mayo Clinic: The 2020 Initiative," Harvard Business School Case 615-027 (2014).

Robert S. Huckman and Michael Norris, "The I-PASS Patient Handoff Program," Harvard Business School Case 615-069 (2015).

Robert S. Huckman, Ariel D. Stern, and Matthew G. Preble, "Twine Health," Harvard Business School Case 615-068 (2015).

Robert S. Huckman and Ariel D. Stern, "Twine Health," Harvard Business School Teaching Note 618-055 (2018).

Leslie John, John Quelch, and Robert S. Huckman, "CVS Health: Promoting Drug Adherence," Harvard Business School Case 515-010 (2015).

Leslie John, John Quelch, and Robert S. Huckman, "CVS Health: Promoting Drug Adherence," Harvard Business School Teaching Note 515-086 (2015).

Robert S. Huckman and Nikolaos Trichakis, "Infection Control at Massachusetts General Hospital," Harvard Business School Case 614-044 (2013).

Robert S. Huckman and Nikolaos Trichakis, "Infection Control at Massachusetts General Hospital," Harvard Business School Teaching Note 615-056 (2015).

Douglas Fearing and Robert S. Huckman, "JetBlue Airways: Deicing at Logan Airport," Harvard Business School Case 612-028 (2011).

Robert S. Huckman, "Balancing Specialization and Diversification in Operations," Harvard Business School Module Note 610-079 (2010).

Robert S. Huckman, Michael E. Porter, Rachel Gordon, and Natalie Kindred, "Dartmouth-Hitchcock Medical Center: Spine Care," Harvard Business School Case 609-016 (2009).

Robert S. Huckman and Michael E. Porter, "Dartmouth-Hitchcock Medical Center: Spine Care," Harvard Business School Teaching Note 610-068 (2010).

Robert S. Huckman, Gary P. Pisano, and Liz Kind, "Amazon Web Services," Harvard Business School Case 609-048 (2008).

Robert S. Huckman and Gary P. Pisano, "JetBlue Airways: Managing Growth," Harvard Business School Case 609-046 (2008).

Robert S. Huckman, "JetBlue Airways: Managing Growth," Harvard Business Teaching Note 610-069 (2010).

Michael E. Porter, Robert S. Huckman, and Jeremy L. Friese, "Brigham and Women's Hospital: Shapiro Cardiovascular Center," Harvard Business School Case 608-175 (2008).

Robert S. Huckman and Michael E. Porter, "Brigham and Women's Hospital: Shapiro Cardiovascular Center," Harvard Business School Teaching Note 610-030 (2009).

Robert S. Huckman, Gary P. Pisano, and Virginia A. Fuller, "JetBlue Airways: Valentine's Day 2007," Harvard Business School Case 608-001 (2007).

Richard M.J. Bohmer, Robert S. Huckman, James Weber, and Kevin J. Bozic, "Managing Orthopaedics at Rittenhouse Medical Center," Harvard Business School Case 607-152 (2007).

Robert S. Huckman and Richard M.J. Bohmer, "Managing Orthopaedics at Rittenhouse Medical Center," Harvard Business Teaching Note 610-070 (2010).

Robert S. Huckman, Gary P. Pisano, and Mark Rennella, "Wyeth Pharmaceuticals: Spurring Scientific Creativity with Metrics," Harvard Business School Case 607-008 (2007).

Robert S. Huckman, "Wyeth Pharmaceuticals: Spurring Scientific Creativity with Metrics," Harvard Business School Teaching Note 610-071 (2010).

H. Kent Bowen, Robert S. Huckman, and Carin-Isabel Knoop, "New Balance Athletic Shoe, Inc.," Harvard Business School Case 606-094 (2006).

Robert S. Huckman, "New Balance Athletic Shoe, Inc.," Harvard Business School Teaching Note 610-072 (2010).

Robert S. Huckman and Alan D. MacCormack, "BYD Company, Ltd.," Harvard Business School Case 606-139 (2006).

Robert S. Huckman, "BYD Company, Ltd.," Harvard Business School Teaching Note 610-073 (2010).

Robert S. Huckman and Mark Cotteleer, "Procter & Gamble: Electronic Data Capture and Clinical Trial Management," Harvard Business School Case 606-033 (2005).

Robert S. Huckman and Eli P. Strick, "GlaxoSmithKline: Reorganizing Drug Discovery (A)," Harvard Business School Case 605-074 (2005).

Robert S. Huckman and Eli P. Strick, "GlaxoSmithKline: Reorganizing Drug Discovery (B)," Harvard Business School Case 605-075 (2005).

Robert S. Huckman, "GlaxoSmithKline: Reorganizing Drug Discovery (A) and (B)," Harvard Business School Teaching Note 610-044 (2009).

Robert S. Huckman and Gary P. Pisano, "Flextronics International, Ltd.," Harvard Business School Case 604-063 (2003).

Robert S. Huckman, "Flextronics International, Ltd.," Harvard Business School Teaching Note 605-073 (2005).

Robert S. Huckman, "MedSource Technologies," Harvard Business School Case 603-081 (2002).

Robert S. Huckman, "MedSource Technologies," Harvard Business School Teaching Note 605-014 (2004).

Jody Hoffer Gittell and Robert S. Huckman, "Oxford Health Plans (B): Crisis Strikes," Harvard Business School Case 800-366 (2000).

#### DOCTORAL COMMITTEE MEMBERSHIP

#### Avfer Ali (Chair), 2012

Initial placement: Assistant Professor, Universidad Carlos III de Madrid Currently: Assistant Professor, University of Warwick, Warwick Business School

#### Johann Blauth, 2014

Initial Placement: Postdoctoral Fellow, Massachusetts General Hospital Currently: Managing Director, QuantCo

#### Lucy Chen, 2022

Initial Placement: Medical Student, Harvard University, Harvard Medical School Currently: Medical Student, Harvard University, Harvard Medical School

#### Jonathan Clark (Chair), 2010

Initial Placement: Assistant Professor, Pennsylvania State University, College of Health and Human Development

Currently: Professor, University of Texas at San Antonio, Carlos Alvarez College of Business

#### Rezwan Haque, 2015

Initial Placement: Associate, Cornerstone Research Currently: Senior Manager, Cornerstone Research

#### A Jay Holmgren (Chair), 2021

Initial Placement: Assistant Professor, University of California San Francisco, School of

Medicine

Currently: Assistant Professor, University of California San Francisco, School of

Medicine

#### Maria Ibanez, 2018

Initial Placement: Assistant Professor, Northwestern University, Kellogg School of

Management

Currently: Associate Professor, Northwestern University, Kellogg School of Management

#### Jillian Berry Jaeker, 2014

Initial Placement: Assistant Professor, Boston University, Questrom School of

Management

Currently: Director, Takeda

#### Jonathan Kolstad (Co-Chair), 2009

Initial Placement: Assistant Professor, University of Pennsylvania, Wharton School Currently: Professor, University of California, Berkeley, Haas School of Business

#### Masha Kuznetsova (Chair), 2023

Initial Placement: Senior Manager, Clinical Operations, Devoted Health

Currently: Senior Manager, Clinical Operations, Devoted Health

#### Michael Anne Kyle, 2021

Initial Placement: Postdoctoral Fellow, Dana-Farber/Harvard Cancer Center

Currently: Postdoctoral Fellow, Dana-Farber/Harvard Cancer Center

#### Caroline Marra, 2022

Initial Placement: Postdoctoral Fellow, Verily Life Sciences Currently: Principal Health Strategist, Verily Life Sciences

#### Chinenye Offor Ogunro (Chair), 2016

Initial Placement: Co-Founder and Managing Director, Africa Health Holdings

Currently: CEO, Wellspring Health

#### Phillip Saynisch (Chair), 2019

Initial Placement: Research Scientist, National Committee for Quality Assurance (NCQA)

Currently: Leader Research Scientist, Independence Blue Cross

Bethany Sheridan (Co-Chair), 2018

Initial Placement: Senior Manager, Research and Insights, athenahealth

Currently: Senior Research Scientist, Aledade

#### Fabrice Smieliauskas, 2011

Initial Placement: Assistant Professor, University of Chicago, Department of Public Health Sciences

Currently: Assistant Professor, Wayne State University, Department of Economics and Department of Pharmacy Practice

#### Hummy Song (Co-Chair), 2017

Initial Placement: Assistant Professor, University of Pennsylvania, Wharton School Currently: Assistant Professor, University of Pennsylvania, Wharton School

#### **Bradley Staats**, 2009

Initial Placement: Assistant Professor, University of North Carolina, Kenan-Flagler Business School

Currently: Professor, University of North Carolina, Kenan-Flagler Business School

#### Marcin Strojwas, 2005

Initial Placement: Senior Manager, PDF Solutions

Currently: General Manager and Senior Directors, PDF Solutions

#### Thomas Wang, 2012

Initial Placement: Postdoctoral Fellow, Stanford University, School of Medicine

Currently: Program Officer, Gordon and Betty Moore Foundation

#### Darren Zinner, 2006

Initial Placement: Senior Lecturer, Brandeis University, Heller School for Policy and

Management

Currently: Associate Professor, Brandeis University, Heller School for Policy and

Management

#### **EDITORIAL AND REVIEW ACTIVITIES**

2009 - Associate Editor, *Management Science* (Operations Management Department)

2009 - 2015 Senior Editor, *Production and Operations Management* (Empirical Research and Practice Department)

2005 - 2016 Member, Editorial Review Board, Organization Science

#### Referee

American Economic Review; American Journal of Health Economics; Economic Journal; Health Affairs; Health Economics; Health Services Research; Industrial and Corporate Change; International Journal of Health Care Finance and Economics; Journal of the American Medical Association; Journal of Economics and Management Strategy; Journal of Health Economics; Journal of Health Services Research and Policy; Journal of International Business Studies; Journal of Operations Management;

Management Science; Manufacturing & Service Operations Management; Medical Care; Organization Science; National Science Foundation; New England Journal of Medicine; Production and Operations Management Journal; RAND Journal of Economics; Research Policy; Review of Economics and Statistics; Strategic Management Journal; Quarterly Journal of Economics

## SERVICE ACTIVITIES (WITHIN HARVARD UNIVERSITY)

2023 –	Member, Search Committee for Chair, Department of Health Policy, Harvard Medical
	School
2022 -	Member, University Benefits Committee
2021 –	Member, Steering Committee, MS/MBA Program in Biotech
2020 - 2021	Member, University Coronavirus Monitoring Group
2020 - 2021	Member, University Coronavirus Advisory Group
2013 –	Member, Steering Committee, MD/MBA Program
2012 –	Member, Governance Board, Health Care Markets and Regulation Lab, Harvard Medical
	School
2012 - 2016	Chair, Faculty Recruiting Committee, Technology and Operations Management Unit,
	Harvard Business School
2012 - 2015	Faculty Course Head, Technology and Operations Management (core course), Harvard
	Business School
2006 –	Co-Chair, Management Track, PhD Program in Health Policy
2005 –	Member, Committee on Higher Degrees in Health Policy
2005 –	Member, Executive Committee, Ph.D. Program in Health Policy
2005 - 2008	Faculty Organizer, Technology and Operations Management Seminar, Harvard
	Business School
2005 - 2008	Member, Centennial Faculty Steering Committee, Harvard Business School

## PROFESSIONAL ACTIVITIES (OUTSIDE HARVARD UNIVERSITY)

2012	Co-Organizer, Hospital Organization and Productivity Conference, National Bureau of
	Economic Research
2011 –	Research Associate, National Bureau of Economic Research (Faculty Research Fellow
	from 2003-2011)
2010 - 2015	Faculty Affiliate, Center for Surgery and Public Health, Brigham and Women's
	Hospital
2007	Co-Organizer, Spring Health Care Program Meeting, National Bureau of Economic
	Research
2002 -	Member, Academy of Management
2006 –	Member, American Society of Health Economists
2001 –	Member, Institute for Operations Research and the Management Sciences
1998 –	Member, American Economic Association

## ADVISORY AND GOVERNANCE ROLES (OUTSIDE HARVARD UNIVERSITY)

2023 –	Member, Diversification Advisory Council, SCAN Group
2017 - 2023	Member, Advisory Board, Arena
2017 - 2021	Member, Advisory Board, RubiconMD
2014 - 2016	Member, Advisory Board, Castlight Health
2020 –	Trustee, Brigham & Women's Hospital
2019 –	Member, Advisory Board, Carrum Health
2018 –	Trustee, Brigham & Women's Physicians Organization (Board Chair as of May 2020)